

Senior Generator Service Technician (A-Player Only)

Northeast Generators LLC | Scotch Plains, NJ

Exceptional Technicians Wanted. Average Need Not Apply.

Northeast Generators is one of New Jersey's fastest-growing generator companies, and we're looking for an experienced Generator Service Technician who takes pride in solving problems that others can't.

We are not looking for someone who simply replaces parts. We're looking for a technician who can diagnose complex electrical and mechanical issues, communicate professionally with customers, and consistently complete repairs the right way the first time.

If you're the technician other people come to for help, we'd like to meet you.

Who We Are

Northeast Generators specializes exclusively in standby power systems for residential, commercial, and industrial customers throughout New Jersey.

Our customers trust us because we have built our reputation on technical expertise, professionalism, and doing things the right way—not the fastest way.

Our technicians work on premium equipment including:

- Kohler
 - Generac
 - Cummins
 - Briggs & Stratton
 - Caterpillar/Olympian
 - Automatic Transfer Switches
 - Remote Monitoring Systems
 - Residential, Commercial, and Industrial Standby Power Systems
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What You'll Do

- Perform scheduled maintenance on residential and commercial standby generators.
- Diagnose complex electrical, mechanical, fuel, ignition, charging, and control system failures.
- Troubleshoot automatic transfer switches and generator controllers.
- Perform repairs with a focus on first-time fix success.

- Complete load bank testing and operational testing.
 - Read wiring diagrams, electrical schematics, and service manuals.
 - Document repairs thoroughly using our service software.
 - Educate customers on the condition of their equipment and recommend solutions.
 - Participate in an emergency on-call rotation.
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What We're Looking For

We expect our technicians to be professionals.

You should have:

- Minimum **5 years of generator service and repair experience**
- Strong diagnostic and troubleshooting skills
- Experience with residential and commercial standby generators
- Excellent electrical troubleshooting abilities
- Ability to read wiring diagrams and electrical schematics
- Strong customer communication skills
- Clean driving record
- A positive attitude and team-first mentality

Bonus qualifications include:

- Factory certifications
 - Electrical license or significant electrical experience
 - Diesel engine experience
 - Industrial generator experience
 - Load bank testing experience
 - Controller programming and remote monitoring experience
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What You Won't Find Here

- Micromanagement
 - Poor-quality workmanship
 - Cutting corners
 - Being pressured to sell unnecessary repairs
 - Working with people who don't care about doing quality work
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What You Will Find

- Challenging diagnostic work that keeps you learning
- Modern service vehicles
- Professional-grade tools and equipment

- Manufacturer training and certifications
 - A company that invests in its employees
 - A leadership team that understands generator service because we've done it ourselves
 - Opportunities to advance into Lead Technician, Field Supervisor, Technical Trainer, or Service Management
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Compensation & Benefits

We reward talent, experience, and results.

We offer:

- Top-of-market compensation for experienced technicians
 - Performance bonuses
 - Overtime opportunities
 - Company service vehicle
 - Company-paid uniforms
 - Professional-grade tools and specialty diagnostic equipment
 - Paid manufacturer training and certifications
 - Paid vacation and holidays
 - Health insurance
 - Retirement plan with company match
 - Long-term career growth
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Why Our Technicians Stay

Our goal isn't to be the biggest generator company.

Our goal is to be the best.

We believe experienced technicians deserve respect, quality equipment, ongoing training, and the opportunity to solve challenging problems instead of simply changing parts.

Our reputation has been built by hiring skilled professionals who take ownership of their work and genuinely care about the customers they serve.

If you're looking for a company where your experience is valued, your opinions matter, and your career can continue to grow, we'd love to speak with you.

If you're ready to join a team of professionals who set the standard for generator service in New Jersey, apply today. Confidential inquiries from currently employed technicians are welcome.